

22 May 2017

Ms Ding Xianqin  
Director  
Heartlink Holidays Pte Ltd

Dear Ms Ding,

We would like to take this opportunity to thank you again for providing the services for our office's staff retreat to Desaru in December 2016. Thank you for making the thoughtful arrangements for us, accompanying us along and providing timely support whenever needed. We were satisfied with the accommodation, meals and transportation arrangement. The retreat turned out to be as good as our expectation. We look forward to working with your company again in the future.

Sincerely,



Ms Michelle Chen Tao  
Senior Assistant Director  
Office of International Affairs  
Nanyang Technological University, Singapore